Preparing for Your Water Utility Campus Field Trip

City of Bend Utilities protects and manages the water resources that sustain and support our quality of life here in Bend: award-winning drinking water, collection and treatment of wastewater, and public stormwater drainage systems.

Our programs with schools and other community partners encourage a deeper understanding of our precious resource - WATER. We are excited you will be joining us for a field trip!

Great Water, Great Life!

Water Filtration Facility

Heidi Landsdowne Intake Facility

Water Reclamation Facility

Discover more: bendoregon.gov

What to Expect - Safety First

We are so glad you have scheduled a tour with us. The guidelines listed below will help to ensure that we meet educational goals and maintain the safety of visitors and staff, while continuing operations at our facilities. In order to have the best experience possible, please review the following information before your visit:

During Your Visit - Adult:Child Ratios

Your tour guide will meet your bus at the entrance of the facility. If your group is large (more than 10–15 students), we will ask you to divide the students into the pre-determined number of smaller groups.

- 1:10 adult:child ratio is required to tour the Water Reclamation Facility
- 1:10 adult:child ratio is required to tour the Water Filtration Facility

Student Prep

- No backpacks, electronics, food or drinks on the tour. (Keep them on the bus.)
- Dress appropriately (long pants) and be prepared for inclement weather.
  - Wear sturdy walking shoes. (No heels or **open-toe shoes**.)
  - Come prepared to immerse yourself in this educational experience!
  - WRF will be a walking tour in the outdoors.

Teachers and Chaperones

As an adult accompanying a field trip, you play an important role in the success of the students' experience. You will be called upon to help in guiding students from station to station, keeping them focused, and assisting students as needed.

Please keep in mind that the campus you are visiting is a fully operational industrial facility. Our first concern is providing the students with a safe and valuable learning experience.

If you have any questions, please contact us: 541-317-3000, ext 2.

BEND UTILITY DEPARTMENT

Materials in Alternate Format Request

Accommodation Information for People with Disabilities
To obtain this information in an alternate format such as Braille, large print, electronic formats and audio cassette tape please contact Utility Department at the following: utilities@bendoregon.gov, 541-317-3000, ext 2, or Fax: 541-317-3046.